

DESPATCHERS WANTED



Are you looking for an exciting opportunity to join one of the leading providers within Out-Of-Hours healthcare?

**Based at York
Hospital**



**From £8.86
Per Hour**



**Weekend & Bank
Holidays**



**Part-time,
Permanent Hours
Available**

*Are you looking for a challenge to enhance your existing skills?
Do you want to work somewhere where no two days the same?
Vocare has just the role for you!*

This is a Tri-Role position which may involve you working as Car Controller, Centre Coordinator or Shift Coordinator supporting the Team Leader to ensure the provision of a high quality, safe and accessible out of hour's service to patients. You will also lead on various operational projects to improve service delivery

Car Controller: to manage calls requiring a home visit, allocating calls to drivers taking in to account call priority and geographical factors at all times

Centre Coordinator: To allocate and dispatch calls to Vocare Urgent Care Centres and other service providers.

Shift Coordinator: To monitor calls dispatched to Vocare utilising in-house systems
All of the above require that National or Local Quality standards are achieved.

The ideal candidates will have excellent communication skills, effective decision making capabilities and a professional, flexible working approach will be essential for success in this role.

Excellent Benefits include: Annual leave Allowance, Pension & Perkbox

For further information about this role or to apply, please visit our website:
www.vocare.org.uk/careers-vacancies Or contact Sarah Stone on
0300 013 4885 or email: sarah.stone@totallyplc.com



@Totallycareers

**Closing date : 30th March 2020
Interview date: WC 6th April 2020**