
Vacancy for NHS 111 Clinical Advisors

Hours: Part-Time / Full Time
Contract: Permanent
Salary: From £15.09 per hour, plus unsocial hour enhancements
Location: Vocare North East – Newcastle & Teesside

Vocare, trading as Vocare North East are recruiting for 111 Clinical Advisors to support the service we deliver in Newcastle & Teesside.

Our business operational models deliver 111, GP Out-of-Hours (GP OOH) and Home Visiting Services (AVS) in the regions in which we operate.

This means we have a number of vacancies for 111 Clinical Advisors to ensure the delivery of effective, safe and quality patient care, whilst ensuring that the performance of our services maintain satisfactory levels.

Working within Vocare you will report in to the Clinical Support Manager and a Team Leader within NHS 111. The primary focus of the role is to ensure compliance in line with the clinical Pathways system and full training will be provided. You will also be assessing and triaging patients over the telephone, making appropriate referrals as required.

The person appointed must have clinical registration either NMC or HCPC, evidence of continuous professional development, willingness to undertake and successfully complete 4 weeks training for NHS Pathways, experience of working in a primary care environment, A&E, MAU/EAU or other first contact.

All successful applicants will be provided with full Pathways training (as well as other healthcare related courses), which are delivered on a full or part time basis, depending on your requirements.

Post holders will need to be able to offer flexibility in their working hours to meet the needs of the service, including being able to commit to a minimum of a 6 hour shift, 2/3 out of 4 weekends. You will also need to be in a position to work a fully flexible rota.

In return, we can offer a competitive salary, an excellent working environment, flexible working hours and being part of a supportive and innovative team with scope for progression.

CLOSING DATE: 31/01/2018

Vocare are operational 24 hours a day, 7 days a week, 365 days a year and the working of various shift patterns to include weekends and public holidays. All staff will be expected to work Bank Holidays (inc Christmas, Easter etc).

Please note that you must be at least 18 years of age to apply for this role. This restriction is in place due to the night shift working required to do this role. We encourage you to apply as soon as possible, as once sufficient applications have been received we may decide to close the advert early.

For further information about this role or to apply please visit our website at

www.vocare.org.uk

Or call/email us on 0300 013 4885 or at 111Recruitment@vocare.nhs.uk

Please assume you have been unsuccessful with your application if you have not heard back from us within 2 weeks of the closing date.

All successful applicants will be subject to a Disclosure & Barring Service check.

Vocare Group recognise the diversity of the communities in which we operate and demonstrate this through the service we provide when dealing with patients, their family and carers.