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## Vacancies for 111 Clinical Advisors

**Hours:** Varied – 24 hours a day 7 days a week operating hours

**Salary:** Between £31,726 to £56,881 per annum (FTE) – *Depending on shift allocation*

**Location:** Vocare London - Norbiton

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Vocare, trading as London Doctors Urgent Care are recruiting for a number of 111 Clinical Advisors, based in their 111 service, situated at Hanover House, Norbiton.

We have a number of vacancies for Integrated Urgent Care (111) Clinical Advisors (Nurses or Paramedics) to ensure the delivery of effective, safe and quality patient care for patients calling NHS 111 whilst ensuring that the performance of our services maintain satisfactory levels.

Working within London Doctors Urgent Care, you will report in to the Clinical Support Manager and a Team Leader within the Integrated Urgent Care Service. The primary focus of the role is to ensure compliance in line with the clinical NHS Pathways triage system, full training will be provided on NHS Pathways. You will be assessing and triaging patients over the telephone, making appropriate referrals as required.

All applicants will need to successfully complete 2 weeks of full-time classroom based training plus a period of direct and indirect supervision. Post holders will need to be able to offer flexibility in their working hours to meet the needs of the service. You will also need to be in a position to work a fully flexible rota.

The person appointed must have clinical registration either NMC or HCPC, evidence of continuous professional development, willingness to undertake and successfully complete NHS Pathways training, experience of working in a primary care environment, A&E, MAU/EAU or other first contact.

In return, we can offer a competitive salary, an excellent working environment, flexible working hours and being part of a supportive and innovative team with scope for progression.

*Vocare are operational 24 hours a day, 7 days a week, 365 days a year and the working of various shift patterns to include weekends and public holidays will be required within this role.*

We encourage you to apply as soon as possible, as once sufficient applications have been received we may decide to close the advert early.

**For further information about this role or to apply please visit our website at**

**[www.vocare.org.uk](http://www.vocare.org.uk)**

**Or call/email us on 0300 013 4885 or at [111Recruitment@vocare.nhs.uk](mailto:111Recruitment@vocare.nhs.uk)**

*Please assume you have been unsuccessful with your application if you have not heard back from us within 2 weeks of the closing date.*

*Please note the salary ranges above are based on a 37.5 hour week and detail the lowest you can earn and the highest you can earn depending on the amount of unsocial hours you actually work.*

All successful applicants will be subject to a Disclosure & Barring Service check.

*Vocare Group recognise the diversity of the communities in which we operate and demonstrate this through the service we provide when dealing with patients, their family and carers.*



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